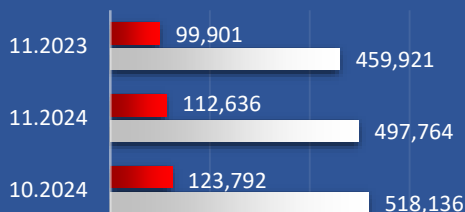


CONTAINER

(Teu)

OVERS NỘI



GENERAL CARGO

(TH Ton)



VEHICLE

(Unit)



In Nov 2024, the total container throughput in Hai Phong area reached 610,400 TEUs, marking a 5% decrease compared to Oct 2024 and a 9% increase compared to the same period in 2023.

The total general cargo throughput amounted to 1.67 million tons, reflecting a 9% decline from Oct 2024 but a slight increase compared to the same period last year.

RORO cargo throughput reached 7,328 vehicles, showing a 55% rise compared to Oct 2024 and a 47% growth year-on-year.



PORT OF HAI PHONG RECEIVES THE SECOND CLASS LABOR MEDAL

On the Morning of 20th November, at the City Theater, Port Of Hai Phong JSC solemnly held the 95th anniversary of the Traditional Day of the Party Committee and the Port Workers Team (November 24, 1929 – November 24, 2024); the founding day of the first Party Cell of Hai Phong Port (November 28, 1929 – November 28, 2024) and received the Second Class Labor Medal.

With a 150-year history of development and contribution, Port Of Hai Phong has achieved significant milestones in both labor and production, playing a key role in the economic and social growth of Hai Phong city and the country. These achievements have been recognized by the Party and the State with numerous high distinctions. For its outstanding performance from 2020 to 2024, Port Of Hai Phong was honored with the Second Class Labor Medal, awarded by the President of the Socialist Republic of Viet Nam.

Today, Port Of Hai Phong continue to promote the good tradition of the past 95 years, determined to Integrate - Develop, maintain the brand, the role of the largest key port in the Northern region, aiming to become a Green - Civilized - Modern Seaport.

THE MINISTRY OF TRANSPORT APPROVES UPGRADE OF HAI PHONG CHANNEL AND EXPANSION OF TURNING

The Ministry of Transport (MOT) has recently issued a document regarding the upgrade of the Hai Phong channel from the upstream of the Nam Hai Dinh Vu to the upstream of Dinh Vu Port, as well as the expansion of the existing turning basin.

To enhance the efficiency of investment and the synchronized development of maritime infrastructure in the region, the MOT has approved the plan to upgrade the Hai Phong channel section from upstream of Nam Hai Dinh Vu to upstream of Dinh Vu Port, in conjunction with expanding the existing turning basin from 290 meters to 310 meters.

Dredging work will be carried out by Port Of Hai Phong and is expected to be completed by the beginning of Q2 2025. The upgrade will allow vessels with a capacity of up to 55,000 DWT (equivalent to 3,000 TEUs) and a maximum length (LOA) of 250 meters to enter the Tan Vu Terminal and Dinh Vu Port.)

SPECIALIZED GREEN EQUIPMENT ARRIVES AT HAI PHONG INTERNATIONAL GATEWAY PORT

On November 16th, 2024, the first batch of eight rubber-tired gantry cranes (RTGs) was delivered to Berth No. 3 and 4 at Hai Phong International Gateway Port in Lach Huyen. These specialized container-handling cranes were procured and installed under a contract between Port Of Hai Phong and Mitsui E&S Co., Ltd. of Japan. They feature advanced, energy-efficient technology and operate entirely on electric power, ensuring a green and environmentally friendly port.

Along with the first batch of 8 RTG cranes, specialized ship-to-shore (STS) cranes will also be transported and installed in December 2024, in line with the investment and operational schedule for these berths.

The investment project for the construction of Berth No. 3 and 4 Lach Huyen, led by Port Of Hai Phong as the investor, is being expected to complete infrastructure and equipment, with operations set to begin in Q1 2025.



PORT OF HAI PHONG LAUNCHES CUSTOMER SERVICE CENTER

On November 15th, Port Of Hai Phong officially announced the establishment of its Customer Service Center (CSC) as part of efforts to optimize its business system and improve service quality. This strategic initiative aims to deliver a more professional and seamless experience, meet the growing demands of customers

The CSC will serve as an on-site customer support hotline, acting as the main point of contact for receiving and handling customer inquiries and feedback regarding port services. Issues will be resolved promptly to maintain long-term, friendly relationships with clients.

A key function of the CSC is to monitor and evaluate work performance, service processes, and customer satisfaction using defined metrics and service KPIs. The center will conduct surveys and collect customer feedback to measure service quality, identify issues, and propose solutions for service improvement.

Enhancements in service processes and customer care, along with investments in technology, personnel, and operational procedures, will drive strong growth for Port Of Hai Phong. These initiatives reinforce the port's standing as one of Vietnam's top seaports.



TRAINING ON "CATOS AND E-PORT SOFTWARE OPERATION" IMPLEMENTED AT LACH HUYEN BERTH NO. 3 AND 4

On December 5th, Port Of Hai Phong, in collaboration with the TSB Korea and TSB Vietnam consortium, organized a training course on "CATOS and EPORT Software Operation" at the Tan Vu Terminal. The training was designed for personnel involved in the new operational model set to be deployed at Berth No. 3 and 4 Lach Huyen.

The Terminal Operating System (TOS) is an internationally standardized solution for intelligent container management and operations. It encompasses modules for planning, monitoring, and controlling port operations with cutting-edge technology, as well as functionalities for managing, utilizing, and exchanging operational data.

Following the implementation of the contract for "Procurement and Application of Container Management Software (TOS)," the TSB consortium has closely coordinated with Port Of Hai Phong to ensure timely progress and meet all project requirements. The first phase of the project is set to commence operations in Q1 2025.

